



## Gila River Telecommunications, Inc.

Box 5015

7065 West Allison Road

Chandler, Arizona 85226-5135

Phone (520) 796-3333 • Fax (520) 796-7534

[www.griancet.net](http://www.griancet.net)

June 27, 2014

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

**Re: Connect America Fund, WC Docket No. 10-90, 47 CFR § 54.313 Annual Reporting  
Requirements for High-Cost Recipients (Form 481)**

Dear Ms. Dortch:

Attached please find Gila River Telecommunications, Inc. high-cost support recipient annual report pursuant to 47 CFR § 54.313 (Form 481).

Gila River Telecommunications, Inc. is filing certain financial information, reported pursuant to 47 CFR § 54.313(f)(2), as confidential under the November 16, 2012 Protective Order (DA 12-1857). Pursuant to that Order, each page of this filing has been marked "REDACTED - FOR PUBLIC INSPECTION." The non-redacted version of this information has been marked "CONFIDENTIAL INFORMATION - SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, GN DOCKET NO. 09-51, CC DOCKET NOS. 01-92, 96-45, WT DOCKET NO. 10-208 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION." As such, Gila River Telecommunications, Inc. requests that the non-redacted version of its submission be withheld from public inspection.

Gila River Telecommunications, Inc. is also requesting confidential treatment of certain information being filed pursuant to 47 CFR § 54.202(a)(1)(i) and 54.313(a)(1) (five year service quality improvement plan) under 47 CFR § 0.457 and 0.459. The redacted version of this filing has been marked "REDACTED - FOR PUBLIC INSPECTION." The non-redacted version has been marked "CONFIDENTIAL - NOT FOR PUBLIC INSPECTION."

Pursuant to 47 CFR § 0.459, Gila River Telecommunications, Inc. offers the following in support of its request for confidential treatment of certain information.

- *Identification of the specific information for which confidential treatment is sought:* Gila River Telecommunications, Inc. seeks confidential treatment of the five year service quality improvement plan required per 47 CFR § 54.202(a)(1)(ii) and 54.313(a)(1),
- *Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission:* Gila River Telecommunications, Inc. is providing the five year service quality improvement plan as part of its annual high-cost support recipient report per 47 CFR § 54.313.

*"Proudly serving the Gila River Indian Community since 1988"*

- *Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged:* Gila River Telecommunications, Inc. considers the information to be highly sensitive in that it contains statements about the Company's future investment plans, and discusses specific equipment and strategies the Company will utilize to provide services.
- *Explanation of the degree to which the information concerns a service that is subject to competition:* Gila River Telecommunications, Inc. provides voice and broadband services that are in competition with various landline and wireless providers; thus, the investment data disclosed is related to services subject to competition to a high degree.
- *Identification of any measures taken by the submitting party to prevent unauthorized disclosure:* Gila River Telecommunications, Inc. makes the data being provided available only to employees, consultants, and attorneys on a limited, need-to-know basis.
- *Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties:* The information is not publicly available.
- *Justification of the period during which the submitting party asserts that material should not be available for public disclosure:* Gila River Telecommunications, Inc. requests that the data provided be treated as confidential indefinitely. Due to the sensitive nature of the data, it would not be appropriate for public disclosure at any time in the foreseeable future.

- *Any other information that the party seeking confidential treatment believes may be useful in assessing whether its request for confidential treatment should be granted:* None.
- Accordingly, Gila River Telecommunications, Inc. requests confidential treatment of the five year service quality improvement plan pursuant to section 0.457 and 0.459 of the Commission's rules.

The redacted version of this Form 481 submission will be filed via the Commission's Electronic Comment Filing System (ECFS) in the above-captioned docket.

If you have any questions about this filing, please contact the undersigned.

Sincerely,



Derek E. White  
General Manager

Attachment

cc: Charles Tyler  
Telecommunications Access Policy Division  
Wireline Competition Bureau  
Federal Communications Commission  
445 12th Street, S.W., Room 5-A452  
Washington, DC 20554

<010> Study Area Code 452179  
<015> Study Area Name GILA RIVER TELECOM.  
<020> Program Year 2015  
<030> Contact Name: Person USAC should contact Courtney Hogancamp  
with questions about this data  
<035> Contact Telephone Number: 5207968877 ext.  
<039> Contact Email Address: chogancamp@ilariver.tel.com  
Email of the person identified in data line <030>

ANNUAL REPORTING FOR ALL CARRIERS	
54.313 Completion Required	54.422 Completion Required

<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<210>	<-- check box if no outages to report	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed 0.0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<420> Mobile 0.0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<440> Fixed 0.0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<450> Mobile 0.0		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance 452179az510.pdf	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<510>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations 452179az610.pdf	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<610>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability 452179az1010.pdf	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1010>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no ) <input checked="" type="radio"/> <input type="radio"/>
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5		
<111>	year plan" filed with the FCC?	(yes / no ) <input checked="" type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

452179az112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113>	Maps detailing progress towards meeting plan targets	<input checked="" type="checkbox"/>
<114>	Report how much universal service (USF) support was received	<input checked="" type="checkbox"/>
<115>	How (USF) was used to improve service quality	<input checked="" type="checkbox"/>
<116>	How (USF) was used to improve service coverage	<input checked="" type="checkbox"/>
<117>	How (USF) was used to improve service capacity	<input checked="" type="checkbox"/>
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	<input checked="" type="checkbox"/>

REDACTED - FOR PUBLIC INSPECTION

(200) Service Outage Reporting (Voice)

## Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
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<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

[illegible]

REDACTED - FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

[illegible]

REDACTED - FOR PUBLIC INSPECTION

<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

[illegible]



REDACTED - FOR PUBLIC INSPECTION

<b>(800) Operating Companies</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com
<810>	Reporting Carrier	Gila River Telecommunications, Inc.
<811>	Holding Company	
<812>	Operating Company	

[illegible]



REDACTED - FOR PUBLIC INSPECTION

**(900) Tribal Lands Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<910> Tribal Land(s) on which ETC Serves

Gila River Indian Community

<920> Tribal Government Engagement Obligation

452179az920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

[illegible]

REDACTED - FOR PUBLIC INSPECTION

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<1120> Please check this box to confirm no terrestrial backhaul  
options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers  
broadband service of at least 1 Mbps downstream and 256 kbps  
upstream within the supported area pursuant to § 54.313(G) ☐

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP [gilanet.net](http://gilanet.net)

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |

**(2000) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

**CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.**

**Incremental Connect America Phase I reporting**

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)} ☐
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)} ☐

**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

- <2012> 2013 Frozen Support Certification ☐
- <2013> 2014 Frozen Support Certification ☐
- <2014> 2015 Frozen Support Certification ☐
- <2015> 2016 and future Frozen Support Certification ☐

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

- <2016> Certification Support Used to Build Broadband ☐

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

- <2017> 3rd year Broadband Service Certification ☐
- <2018> 5th year Broadband Service Certification ☐
- <2019> Interim Progress Certification ☐
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

**(3000) Rate Of Return Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Courtney Hogancamp
<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) **Progress Report on 5 Year Plan**  
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))  
(3014) If yes, does your company file the RUS annual report

(Yes/No)

(Yes/No)

☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

☒

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☒

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

452179az3017.pdf

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited?

(Yes/No)

☒ ☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications

☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

☐

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit.

☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,

☐

(3023) Underlying information subjected to a review by an independent certified public accountant

☐

(3024) Underlying information subjected to an officer certification.

☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	452179
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<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilalivertel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	GILA RIVER TELECOM.
Signature of Authorized Officer:	CERTIFIED ONLINE Date 06/30/2014
Printed name of Authorized Officer:	Derek White
Title or position of Authorized Officer:	General Manager
Telephone number of Authorized Officer:	5207963333 ext.
Study Area Code of Reporting Carrier:	452179 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



REDACTED - FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	452179
<015>	Study Area Name	GILA RIVER TELECOM.
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<035>	Contact Telephone Number - Number of person identified in data line <030>	5207968877 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

<703>

[illegible]

REDACTED - FOR PUBLIC INSPECTION

<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	452179
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<039>	Contact Email Address - Email Address of person identified in data line <030>	chogancamp@gilarivertel.com

[illegible]

Gila River Telecommunications, Inc. (SAC 452179)  
Initial Five Year Service Quality Improvement Plan  
For the Calendar Years 2015-2019  
Per 47 CFR § 54.313(a)(1) and 54.202(a)(1)(ii)  
FCC Form 481 – Line 112

Gila River Telecommunications, Inc. (SAC 452179)  
Initial Five Year Service Quality Improvement Plan  
For the Calendar Years 2015-2019  
Per 47 CFR § 54.313(a)(1) and 54.202(a)(1)(ii)  
FCC Form 481 – Line 112

Gila River Telecommunications, Inc. (SAC 452179)  
Initial Five Year Service Quality Improvement Plan  
For the Calendar Years 2015-2019  
Per 47 CFR § 54.313(a)(1) and 54.202(a)(1)(ii)  
FCC Form 481 – Line 112

Gila River Telecommunications, Inc. (SAC 452179)  
Initial Five Year Service Quality Improvement Plan  
For the Calendar Years 2015-2019  
Per 47 CFR § 54.313(a)(1) and 54.202(a)(1)(ii)  
FCC Form 481 – Line 112



## Gila River Telecommunications, Inc.

Box 5015

7065 West Allison Road

Chandler, Arizona 85226-5135

Phone (520) 796-3333 • Fax (520) 796-7534

[www.griplanet.net](http://www.griplanet.net)

Date: June 13, 2014

Federal Communications Commission  
445 12<sup>th</sup> Street S.W.  
Washington, D.C. 20554

Re: FCC Form 481, Section 500, Line 510  
Statement Regarding ***Service Quality Standards & Consumer Protections Rules Compliance***

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is an incumbent local exchange carrier operating in the state of Arizona subject to the regulation of the Gila River Indian Community (GRIC), and is an eligible telecommunications carrier (ETC) designated by the Federal Communications Commission (FCC). As such, GRTI is subject to the regulatory authority of the FCC and GRIC and operates under the applicable and relevant rules and laws of GRIC.

GRTI is subject to the service quality standards and consumer protections standards adopted by the FCC and that are applicable to ILECs. The consumer protections standards are also contained in GRTI's local tariff that is on file with GRIC.

Apart from the effective internal procedures and operations, GRTI ensures compliance with all applicable service quality and consumer protection rules through FCC and GRIC enforcement, which entails the operations of a consumer complaint process. GRTI is required to respond to customer complaints and other service quality-related inquiries from GRIC and the FCC in a reasonable time frame. GRTI consistently meets or exceeds all FCC and GRIC adopted standards, and reports to this effect via all required FCC and GRIC processes.

Finally, GRTI has established internal procedures to ensure compliance with the FCC's Customer Proprietary Network Information (CPNI) rules that include, but are not limited to, periodic employee training and maintenance of written company procedures. GRTI certifies its compliance with the FCC's CPNI rules by making annual filings as required in 47 CFR 64.2009(e).

Sincerely,

A handwritten signature in blue ink, appearing to read "Derek E. White".

Derek E. White  
General Manager

Cc: Mr. Anthony Newkirk, Chairman, GRTI Board of Directors

"Proudly serving the Gila River Indian Community since 1988"





## Gila River Telecommunications, Inc.

Box 5015

7065 West Allison Road

Chandler, Arizona 85226-5135

Phone (520) 796-3333 • Fax (520) 796-7534

[www.gilanet.net](http://www.gilanet.net)

Date: June 13, 2014

Federal Communications Commission  
445 12<sup>th</sup> Street S.W.  
Washington, D.C. 20554

Re: FCC Form 481, Section 600, Line 610  
Statement Regarding ***Functionality in Emergency Situations***

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is an incumbent local exchange carrier operating in the state of Arizona subject to the regulation of the Gila River Indian Community (GRIC), and is an eligible telecommunications carrier (ETC) designated by the Federal Communications Commission (FCC). As such, GRTI is subject to the regulatory authority of the FCC and GRIC and operates under the applicable and relevant rules and laws of GRIC.

GRTI has portable generators and batteries capable of providing the required level of backup power, and that can be deployed as necessary to GRTI's switching and remote sites. GRTI also has a fire suppression system to provide the best opportunity to prevent a fire from disrupting its ability to function. GRTI's network is capable of rerouting traffic around damaged facilities, although this ability is not absolute and may be limited in certain circumstances. However, GRTI follows all industry standard practices in ensuring its network remains functional during different types of emergency situations.

Sincerely,

A handwritten signature in blue ink, appearing to read "Derek E. White".

Derek E. White  
General Manager

Cc: Mr. Anthony Newkirk, Chairman, GRTI Board of Directors



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Date: June 13, 2014

Federal Communications Commission  
445 12<sup>th</sup> Street S.W.  
Washington, D.C. 20554

Re: FCC Form 481, Section 900, Line 920  
**Statement Regarding Tribal Government Engagement Obligation**

To Whom It May Concern,

On behalf of Gila River Telecommunications, Inc. ("GRTI"), a wholly owned enterprise of the Gila River Indian Community ("GRIC"), I hereby certify and attest that the following actions take place at least once yearly and often much more frequently, when conducting Tribal Engagement between the Gila River Indian Community and Gila River Telecommunications, Inc.:

- Quarterly Update Reports to the GRIC Government Council and Committees on State of the Business
- Annual Updates to GRIC Government Council and Committees on Lifeline and Link-Up
- Advertisement of GRTI Products, Services, Promotions and Lifeline Services in the Gila River Indian News
- Planning Sessions with GRIC Use Planning and Zoning for Rights-of-Way Permits and Easements
- Planning Sessions with GRIC Land Use Area Resources for Facility Sightings
- Planning Sessions with GRIC Housing for Planned Services to Community Housing and Anchor Institutions
- Planning Sessions with GRIC Cultural Resources Management Projects for Cultural Clearances
- Planning Sessions with GRIC Office of Emergency Management for Disaster Recovery Planning
- Planning Sessions with GRIC Public Safety for E-911 Enhancements and Mass Call Announcements
- Planning Sessions with Tribal Projects for Feasibility Planning
- Meetings at District Service Centers 1-7 for Providing General Updates and Transacting Customer Services
- Meetings with GRIC Health Care to Facilitate Alert One Services
- Participating in Parades, Social Events and Tribal Holidays

- Conduct Frequent Customer Service Surveys

As GRTI is a wholly owned entity of the Gila River Indian Community, GRTI does not hold a business license with the GRIC. However, all vendors and service providers transacting business at GRTI are required to hold a valid Gila River Indian Community Business License. GRTI strictly enforces this requirement by requesting an annual current copy of each vendor's GRIC business license.

Additionally, GRTI recognizes and supports the preference of filling employment vacancies with qualified, enrolled Gila River Indian Community Members, other Native Americans, and Non-Native American spouses of enrolled Community members in accordance with the Gila River Indian Community Tribal Employment Rights Office ("TERO") Ordinance Number GR-02-09.

I hereby set forth my hand in testament and correctness that the herein information is true and correct to the best of my knowledge, this day, Friday, June 13, 2014.

Sincerely,



Derek E. White  
General Manager

Cc: Mr. Anthony Newkirk, Chairman, GRTI Board of Directors





## Gila River Telecommunications, Inc.

Box 5015  
7065 West Allison Road  
Chandler, Arizona 85226-5135  
Phone (520) 796-3333 • Fax (520) 796-7534  
[www.griplanet.net](http://www.griplanet.net)

Date: June 13, 2014

Federal Communications Commission  
445 12<sup>th</sup> Street S.W.  
Washington, D.C. 20554

Re: FCC Form 481, Section 1000, Line 1010  
Statement Regarding ***Voice Rate Comparability***

To Whom It May Concern,

Gila River Telecommunications, Inc. (GRTI) is a rural, rate of return regulated incumbent local exchange carrier operating in the state of Arizona, and is an eligible telecommunications carrier (ETC) designated by the Gila River Indian Community (GRIC) Counsel. As such, GRTI is subject to the regulatory authority of the Counsel and operates under the relevant rules and laws of the GRIC.

GRTI hereby certifies that the pricing of its voice services is no more than two standard deviations above the national average urban rate for voice service, \$46.96, as specified in the March 20, 2014 Public Notice issued by the Wireline Competition Bureau of the Federal Communications Commission.

GRTI's residential voice service rates, including state fees and the federal subscriber line charge (SLC) are as follows.

Monthly Residential Rate for Study Area 452179 is \$20.50

Sincerely,

A handwritten signature in blue ink, appearing to read "Derek E. White".

Derek E. White  
General Manager

Cc: Mr. Anthony Newkirk, Chairman, GRTI Board of Directors

REDACTED - FOR PUBLIC INSPECTION

Gila River Telecommunications, Inc. (SAC 452179)  
RUS Annual Report – 2013 Audited Operating Report  
FCC Form 481 - Line 3017

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